

Welcome to the Harvey Knowledge Center!

By: Emily Meade | April 29, 2022

Whether you are a newly enrolled college student, starting your academic career, or a senior who is experiencing a very tricky course, many students are seeking academic assistance

Thankfully, Radford University (RU) has many options for those students looking for assistance. The Harvey Knowledge Center (HKC) is one of those resources! The HKC is located on the 4th floor of McConnell library on RU Campus and offers free academic coaching for all RU students!

If you are looking to achieve your academic goals while also building relationships with fellow RU students, the HKC is the place to be! Keep reading to learn more about what our center offers.



Meade, E. (2022). Radford University McConnell Library [Picture].

What is Academic Coaching?

A lot of students who are meeting with an Academic Coach for the first time are unsure of what to expect. Thankfully, the HKC makes this first experience very easy!

Academic Coaches are here to assist students with all stages of their learning. The main goal for each of our Coaches is to provide support, empower, and help students achieve their goals.

An Academic Coach is a fellow Radford student who will meet with students up to twice a week, depending on their needs. They learn about the student's goals, strengths, and assist them in building the effective habits and skills that will help them succeed in college.

One unique aspect of the HKC is that all Coaches are fellow RU students. This oftentimes makes students feel more comfortable visiting the center because they are met with people who are in the same position as themselves, making them easy to relate to!

What Services are Offered at the HKC?

A lot of RU students are unaware that any academic assistance they may need is easily attainable at the Harvey Knowledge Center.

The HKC offers free academic coaching, drop-in hours, study sessions, computer, and calculator rentals, reservable glass study rooms, free planners, and any other tools students may need to succeed in their courses!

The HKC has Coaches for a variety of different academic areas, **here are some of the most popular:**

- Math
- Statistics
- English/Writing
- ITEC
- Business
- Chemistry
- Biology
- Accounting
- Economics

All HKC Coaches can help students with time management, study skills, and test-taking strategies! Our writing Coaches can also help students with essays, resumes, and cover letters!

How do I Make an Appointment with an Academic Coach?

Many students are confused about where to start when meeting with an Academic Coach. Don't worry, it is quite simple!

Students can make appointments with Academic Coaches by stopping by the HKC office, calling, or emailing the HKC, visiting the HKC Website, or booking their own appointments through Starfish!

Visiting our [webpage](#) is one of the simplest ways to schedule an appointment with an Academic Coach! Simply visit our [find a coach page](#), find the subject/course you are interested in receiving coaching for, click a Coach's name, you will then be redirected to log in and can then schedule an appointment!

If you are interested in emailing or calling the HKC you can reach the office by emailing hkc@radford.edu or by calling 540-831-7704 and speaking with one of the Office Assistants!



Meade, E. (2022). *Radford University Sign* [Picture]

What If There is no Coach Available?

Some students worry that the class they need assistance in may not have a Coach for that course. There is no need to worry! There are other options available if the HKC doesn't have a Coach available during the time a student needs, or if there is no Coach who specializes in a specific course.

NetTutor is a great alternative for Academic Coaching! This service can be found on D2L under “Radford University Support” or by searching “NetTutor” in OneCampus!

[NetTutor](#) offers drop-in questions, live tutors, and many other great services!

Thankfully, there are HKC Coaches that specialize in many unique areas! **Here are some of the more specific courses that Coaches can assist with:**

- Astronomy
- Criminal Justice
- Geology
- Nursing
- Philosophy
- Religion
- Studio Art
- Women’s and Gender Studies

Many Coaches specialize in more than one area of academic study and are here to help Radford students in any way they can!

Does my Coach Know What They’re Doing?

When a student is seeking assistance with their courses, they are looking for someone knowledgeable on the topic, someone who understands and can help them learn the material in a manageable way.

Thankfully, all of the HKC Coaches receive sufficient training before working with students. Coaches are required to assist only in courses they are comfortable with and most often those courses are ones they have taken before. Coaches also attend trainings throughout the semester.

All HKC Coaches are highly intelligent, driven, and work hard to ensure that all of their students leave each Coaching session ready to excel in their courses. The Harvey Knowledge Center prides itself on the Coach’s ability to help students with all stages of their learning throughout their academic careers — from goal-setting week one to preparing for final exams.



Meade, E. (2022). Radford University Harvey Knowledge Center [Picture].

Does the HKC Offer Services for Students with Disabilities?

Radford University strives to provide transformative educational experiences for all students. The [Center for Accessibility Services](#) (CAS) on campus provides access and inclusion to RU students so that they can participate in all university activities.

All departments on campus can accommodate students with disabilities. The HKC, in particular, offers alternative entrances to the center, opportunities to meet with Coaches in more convenient spaces on campus, and Coaches who are experienced in ASL and have worked with interpreters for the deaf and hard of hearing students, among many other services!

If you are interested in the services offered to Radford University students with disabilities, **visit the CAS website:** [RU Center for Accessibility Services](#)

When Should I meet with an Academic Coach?

Sometimes students are unsure when they should reach out to someone for academic assistance. Unfortunately, a lot of students will wait until the last second before scheduling an appointment, which in the end, affects their grades.

The truth is, the sooner you meet with an Academic Coach, the better! Meeting with a Coach from the start can help you get on track with your studies and stay there!

Even if you are unsure of what to work on or haven't been assigned a lot of work at the beginning of the semester, meeting with a Coach solely to plan for what's ahead can be a game changer in your academic career!

HKC Coaches are experienced in planning, time-management, study skills, and many other areas that can help students become successful in completing their work in effective ways.

Meeting with a Coach for the first time can be intimidating, but don't worry! HKC Coaches are just like you! All of our Coaches and office staff are RU students who are relatable, compassionate, and wonderful individuals! They love meeting other students and want to help their peers in any way they can!